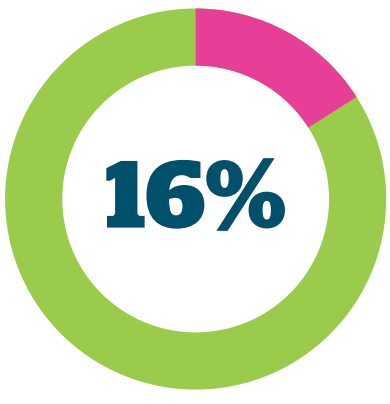
healthwatch Warrington

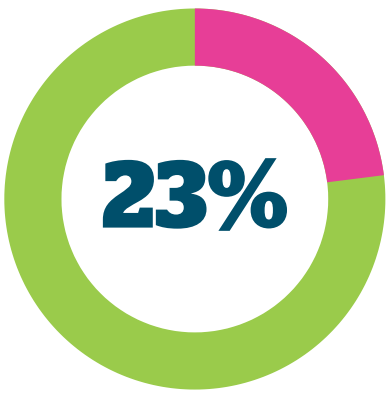
Vaccination Feedback

Halliwell Jones

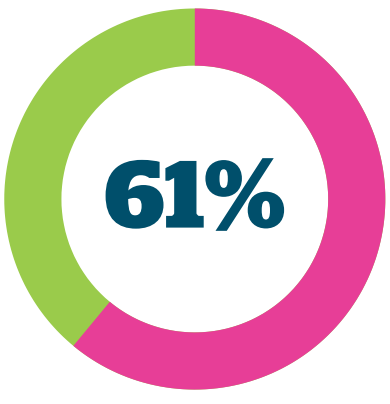
Gender



Male



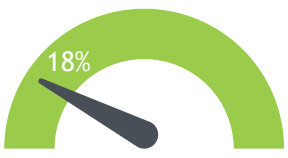
Female



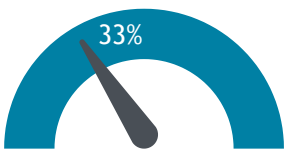
Not specified

Age

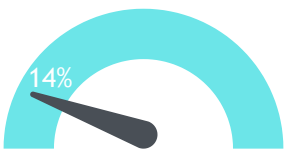
18-24



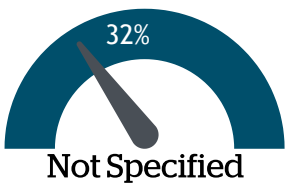
25-49



50-64



65+



Not Specified

Ratings

917

Extremely Likely to recommend

Feedback

What Could be better?

Over 90% stated nothing could be improved. some suggestions where:

Comments

"Very well organised and felt very safe and "at no risk - social distancing at its best"

"Still cheerful at the end of a long day"

"Friendly staff, made sure I could understand what was being said"

"Super friendly, was very anxious at first but put at ease by lovely people"

"I'm on crutches they asked if I wanted a wheelchair but I was OK they couldn't do enough for me a BIG THANK YOU"

"I was very impressed from the start, areas were well identified and separate cleaned between patients. Staff were friendly and professional"

"Was not told about 15 min wait after, had kids to pick up"

"They are an absolute credit to our healthcare system and our community"

*All the information above is based on 937 Reviews from Halliwell Jones Vaccination Centre from the 22nd February 2021 - 1st April 2021 from Healthwatch Warrington's Feedback Centre and data collected from our leaflets in the vaccination centres collated for Warrington CCG .

www.healthwatchwarrington.co.uk

NHS Warrington Clinical Commissioning Group